

# Acceptable Use Policy

Effective: November 1, 2020

## Overview

This Acceptable Use Policy (the “Policy”) applies to all Intapp and DealCloud cloud services (collectively the “Cloud Services”). This Policy is incorporated into and forms part of the Master Subscription and Services Agreement, Master Subscription Agreement, Master Software and Services Agreement or other similar agreement (the “Agreement”) between you and Integration Appliance, Inc., Intapp, Inc., DealCloud, Inc. or its or their affiliates (collectively “Intapp”) for the provision of Cloud Services. Capitalized terms used but not defined herein have the meaning ascribed to them in the Agreement.

This Policy prohibits uses and activities involving the Cloud Services that are illegal, infringe the rights of others, interfere with or diminish the use of the Cloud Services by other users, or otherwise adversely affect the Cloud Services or Intapp. If you violate this Policy in any way, Intapp may suspend or terminate your Agreement and your access to the Cloud Services.

When you use the Cloud Services, you must not do any of the following:

### 1. Conduct and information restrictions

- Undertake any unlawful purpose, including, but not limited to, collecting, posting, storing, transmitting or disseminating information, data or material which is libelous, obscene, unlawful, threatening or defamatory, or which infringes the intellectual property rights of any person or entity, or which in any way constitutes or encourages conduct that would constitute a criminal offense, or otherwise violates any applicable local, state, provincial, federal, or other law, order, or regulation (collectively, “Laws”). Laws include, but are not limited to (to the extent applicable): the CAN-SPAM Act of 2003 (U.S.A.), the Personal Information Protection and Electronic Documents Act (PIPEDA) (Canada), the EU General Data Protection Regulation (and such successor or replacement legislation as may be applicable in the UK), and other laws applicable to the Customer related to privacy, publicity, data protection, electronic communications and anti-spamming laws;
- Obtain, access, export, transmit, move or copy any data, information or material for which you do not have adequate rights to take such action, or which was obtained using the Cloud Services for unlawful purpose;
- Use the Cloud Services for benchmarking, timesharing or service bureau purposes or otherwise for the benefit of a third party;

- Attempt, in any manner, to obtain the password, account, or other security information from any other user or log into a server or account on the Cloud Services that you are not authorized to access;
- Permit or allow any user sharing, distribution or group use of login information, including usernames or passwords;
- Upload, post, publish, transmit, reproduce, copy, create derivative works of, or distribute in any way information, software or other material obtained through the Cloud Services or otherwise that is protected by copyright or other proprietary right, without being the owner of such material or otherwise obtaining any required permission of the owner;
- Use any name, logo, tagline or other mark of Intapp or its affiliates, including without limitation: (a) as a hypertext link to any website or other location (except as provided for or enabled expressly by Intapp in writing); or (b) to imply (i) support or endorsement by Intapp and its affiliates of your activities or (ii) identification with Intapp as an employee, contractor, agent or other similar representative capacity. You also agree not to remove or alter any of these items as Intapp may have provided or enabled;
- Create any link to the Cloud Services or frame or mirror any content contained or accessible from the Cloud Services;
- Distribute, publish, send, or facilitate the sending of unsolicited mass e-mail or other messages, promotions, advertising, or solicitations (e.g., spam);
- Participate in the collection of very large numbers of e-mail addresses, phone numbers, screen names, or other identifiers of others (without their prior consent), a practice sometimes known as scraping, spidering or harvesting, or participate in the use of software (including spyware) designed to facilitate this activity;
- Impersonate any person or entity, engage in sender address falsification, forge anyone else's digital or manual signature, or perform any other similar deceptive, misleading or fraudulent activity (e.g., "phishing");
- If you use the Cloud Services to collect, store or use contact information, you acknowledge and agree that compliance with Laws may include the requirement to (i) have the express consent of an individual to (a) collect and store their contact information and (b) contact them by any means (including e-mail, telephone, fax, social network, etc.) and (ii) include a mechanism for the recipient to block any future contact from you (for example an "unsubscribe" or "opt-out" mechanism in an e-mail; or "do not call" list for telephone marketing); and
- Use contact information or e-mail lists in a manner that is likely to result in an excessive number of unsubscribe requests or spam complaints or notices, as determined by acceptable industry practices.

## 2. Technical restrictions

- Use extreme bandwidth capacity in a way that threatens Intapp's infrastructure or the ability of another user to access and use the Cloud Services;
- Upload viruses or malware or any other software, hardware device or code intended to harm or disrupt the Cloud Services;

- Attempt to overload the system with email or traffic;
- Use or distribute tools or devices designed or used for compromising security or whose use is otherwise unauthorized, such as password guessing programs, decoders, password gatherers, keystroke loggers, analyzers, cracking tools, packet sniffers, encryption circumvention devices, or Trojan Horse programs. Unauthorized port scanning is strictly prohibited;
- Distribute programs that make unauthorized changes to software (cracks);
- Alter, modify, or tamper with the Cloud Services or its security or permit any other person to do the same who is not authorized by Intapp; or
- Attempt to probe, scan or test the vulnerability of the Cloud Services or to breach the security or authentication measures without proper authorization.

### 3. Network and usage restrictions

- Restrict, inhibit, or otherwise interfere with the ability of any other entity or individual, to use the Cloud Services, including without limitation (i) sending information in a way that is likely to be marked as spam or compromise the reputation of an IP address, and (ii) posting or transmitting any information or software which contains a worm, virus, or other harmful feature, or generating levels of traffic sufficient to impede others' ability to use, send, or retrieve information;
- Restrict, inhibit, interfere with, or otherwise disrupt or cause a performance degradation to the Cloud Services or any Intapp (or Intapp affiliate or supplier) host, server, backbone network, node or service; or
- Interfere with computer networking or telecommunications service to any user, host or network, including, without limitation, denial of service attacks, flooding of a network, overloading a service, improper seizing and abusing operator privileges, and attempts to “crash” a host.

### Changes to This Policy

Intapp is constantly trying to improve the Cloud Services, so Intapp may need to change this Acceptable Use Policy from time to time. If Intapp materially modifies this Policy, Intapp will use commercially reasonable efforts to alert you to such modifications by placing a notice on the Intapp website, the Cloud Services, by sending you an email, and/or by some other means. Please note that if you have opted not to receive emails from us (or if you have not provided us with your email address), you may not receive such notifications. This Policy, as modified, will continue to govern your use of the Cloud Services. If you use the Cloud Services after any changes to the Acceptable Use Policy have been posted, that means you agree to the changes.